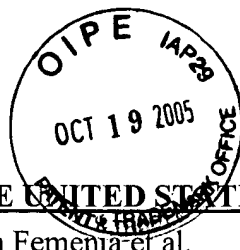


S/N 09/711,578



PATENT

IFW 3621
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nora Femenia et al.

Examiner: Pierre Elisca

Serial No.: 09/711,578

Group Art Unit: 3621

Filed: November 13, 2000

Docket No.: 2043.003US1

Title: AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT

AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

This responds to the Office Action mailed on July 15, 2005. Please amend the above-identified patent application as follows.